

HELIXINTEL - EQUIPMENT BREAKDOWN MANGEMENT

PROGRAM QUICK FACTS

WHAT IS HELIXintel?

As a part of our expanded relationship with our current equipment breakdown coverage provider, Hartford Steam Boiler (HSB), managers can use the HELIXintel platform as a risk management tool to track and maintain an unlimited amount of equipment, supplies and inventory across multiple locations.

We encourage you to take advantage of this platform as a way to better predict and prevent the risk of your equipment breakdown. This service is provided to members at no additional cost.

IMPORTANT INFORMATION

- This program is free of charge for CSD Pool members
- Information on HELIXintel is maintained by the district and can be provided directly to HELIXintel for uploading
- If you enter or delete equipment in HELIXintel, you must still send the CSD Pool (or via your broker) a request to make any changes to the coverage provided on your equipment be it an addition, change, or deletion
- Customer support is available through support@helixintel.com
- A full FAQ, customer support, and login info can be found at csdpool.org/safety/eb

PROGRAM BENEFITS

- Preventative maintenance tracking to increase equipment uptime and lifespan
- Reduce unexpected capital equipment breakdown expenses and plan for the future
- Easily identify equipment life expectancy, replacement date and cost of replacement
- Access to extensive data, such as the useful years and estimated replacement date of your boiler
- Assistance with Utility Rebate Programs

TERMS AND CONDITIONS

For ease of use, select equipment has been preloaded onto the platform. However, if you decide you do not want to utilize this service, please email pc@csdpool.org to opt out. If you do decide to move forward, you will accept HELIXintel's terms and conditions upon entering the member portal.

Things to note regarding HELIXintel's terms of service include:

- You may receive marketing materials from HELIXintel. This is outside of the CSD Pool as we are putting you in connection with the service.
- Terms are subject to binding arbitration.
- Expressly disclaims any liability resulting from the use of information on their Site
- Information provided by HELIXintel's Maintenance Seeker or Maintenance Provider is a lead source and the district will have all responsibility to vet and select the right vendor.
- HELIXintel will have a very broad authorization to use the data that districts enter into their platform. The benefit is the power of numbers to assist in getting discount rates for replacement parts and assist with rebates. However, keep in mind any Intellectual Property when entering equipment into their platform.
- In the event of any misuse or Intellectual Property violations under the agreement, HELIXintel can fine the district \$10,000 per day.
- Payment Terms are included in the agreement whereby the district agrees to pay fees. The platform is being provided for at no cost to the district at this time.
- There is a broad release/indemnification and users assume all risk associated with its use.
- Governing Law will be in New York not Colorado law/jurisdiction.
- Requirement for members to maintain cybersecurity safeguards to protection against a breach, unauthorized access, etc.