

## **E-Bill Express Payment Instructions**

To make an ACH payment online, please go to **E-Bill Express** at <u>https://www.e-billexpress.com/ebpp/CSDPool/</u>. If you are a first time user, you will be asked to enter your **member or management company name**, and click "Make a payment without registration".

LOGIN	MAKE A PAYMENT WITHOUT REGISTRATION				
Member or	Management Co Na	me			
Enter n	nember or man	agement company na	ame here		
Confirm Me	ember or Manageme	nt Co Name			
Repea	t the same info	rmation above			
I'm	n not a robot	reCAPTCHA Privacy - Terms			
			Make a payment	without registration	

On **Home** page, enter **your name**, **phone number** and **email**. Enter the **total payment amount** for this payment. For "**Payment Method**", click "Enter" to add a bank account.

ome					
Your Name	Your Phone	Your Phone		Payment Amount	
John Smith	8008138870	Mobile 🗸	\$	1500.00	
	Your Email		Pavment Method	• Enter	
	jsmith@test.com			~	
			Pay	Date	
			7/	15/2022	

Once the bank account is added, please provide **member name**, **coverage number** and **amount due** in the boxes. The coverage number can be found on the invoice and it usually starts with [year][program] i.e. 23WC for 2023 workers' comp coverage. You may also find some coverage numbers start with "POL-". You may make a payment for multiple invoices by entering all required information separated by comma(s). See an example on the next page. Click "Continue to Payment" to navigate to the final step.



lember Name(s), separate by commas	
Test Metro District, Test Sanitation District	
overage Number(s), separate by commas	
POL-0001234, POL-0004567	
nvoice Amount(s), separate by commas	
500, 1000	
1emo	
WC invoice, PL invoice	

Once you are on **Verify Payment** page, you can still edit the information you have previously entered. When you are ready, click "**Make Payment**". You will receive an email to confirm the payment has been made.

PAYMENT SUMMARY		Payment Method	• Ente
1 Payment	\$1,500.00	BANK OF AMERICA N A *****4567	
		Payme	ent Date
		7/1	5/2022

Once you have made your first payment, click **"Enroll with Your Current Information"** if you like to enroll. If you do not wish to enroll, click **"Log Out"**.

Please refer to our Payment Instructions for alternative payment methods.

Please contact us at <u>billing@csdpool.org</u> or 800-318-8870 ext. 3 for billing questions.