

# Vector Solutions Quick Tips

## **Adding a User:**

- From the Administration Tab, select Manage Users.
- Select Add User.
- Complete all information marked with an asterisk. Be sure to choose the correct district, or you will not be able to access this user record at a later date.

*NOTE: Each user needs a unique email address. Contact [info@csdpool.org](mailto:info@csdpool.org) if you'd like to add a large number of users.*

## **Trouble Logging In?**

- Confirm the user is not listed as ‘inactive.’
- Make sure the user is logging in at the correct url: <http://www.targetolutions.com/csd>
- Still having problems? Have them click the “Forgot username or password” link.

## **Assigning a Course:**

- From the Administration tab, select Assignments>Create New Assignments.
- Search for and select the desired course(s) and click Continue.
- Search for and select the desired user(s) and click Continue.
- Choose start and expiration dates for the assignments, select desired notification options (if any), and click Submit.

## **Running a Completions Report:**

- Select Administration from the top toolbar.
- Select Generate Reports on the left column.
- Click ‘Create New Report’ button.
- Select Report Type as ‘Completions’ from the dropdown.
- Customize the report options as necessary and click ‘Run’ at the bottom when you’re ready. For Training Credit Reports, select ‘Training Credit’ from the tag options.

*Any other questions? Contact [info@csdpool.org](mailto:info@csdpool.org).*